

# WEBADVISOR ONLINE INQUIRY

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## Accepting Financial Aid Awards

The Financial Aid Office will send students an email notification of financial awards and will request that students log into Student Selfserve to accept their financial aid award. The Pell grant award is automatically accepted, but Students MUST accept other type of awards in order to use the funds to pay for tuition/fees as well as for charging books and supplies at the college bookstore. Students are able to charge books and supplies two weeks prior to the start date of classes and through the census date.

Students awarded financial aid prior to payment deadlines will have their tuition and fees deducted from their financial aid award. Students will be responsible for any balances due after all financial aid has been exhausted. Any unused balances from financial aid funds will be credited to the student's selected refund preference with BankMobile Disbursements, a technology solution, powered by BMTX, Inc. All financial aid credit balances will be disbursed within 14 days from the census date of each enrollment period. Students receiving any type of state aid are required to complete a Statement of Eligibility for State Aid before aid can be disbursed and refunded to students. The Financial Aid Office will contact students required to complete the Statement of Eligibility for State Aid.